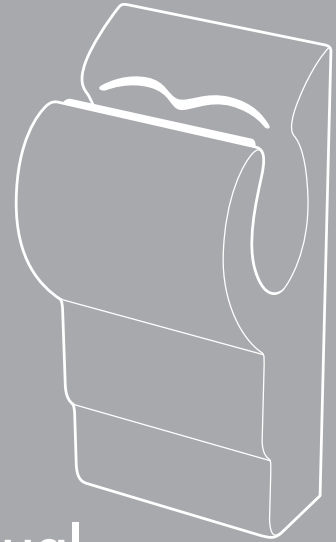


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Owner's manual

Free 5 year parts, 1 year labour guarantee  
Register your guarantee at  
[www.dysonairblade.com](http://www.dysonairblade.com)

dyson

## THANK YOU FOR CHOOSING TO BUY A DYSON AIRBLADE MK2 HAND DRYER

### DYSON CUSTOMER CARE

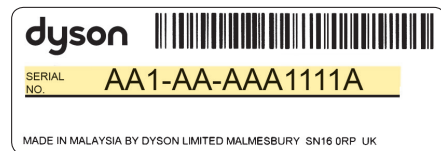
Your hand dryer is covered for parts for 5 years and labour for 1 year from the date of purchase, subject to the terms of the guarantee.

Register your guarantee now at [www.dysonairblade.com](http://www.dysonairblade.com)

If you have any questions about your hand dryer, call the Dyson Helpline with your serial number and details of where and when you bought the unit.

Note your serial number here for future reference.

Your serial number can be found on the rating plate which is on the base of the hand dryer. It is also on the large information sticker on the front of the unit when it is unpacked.



This illustration is for example purposes only.

### WARNING

A comprehensive installation guide is enclosed with the hand dryer packaging. This contains detailed information on the correct installation of the appliance, which **MUST** be adhered to completely, including routing of electrical cables. Damage caused by incorrect installation is not covered by your guarantee. Installation **MUST** be by a qualified electrician.

The instructions in this manual and the installation guide must be followed completely, as failure to do so may result in incorrect operation, damage to property and/or personal injury.

Dyson will not be held liable for any damage to property or personal injury, or any loss of business or revenue, if you, your staff, your installer or service engineers have not followed the instructions given in this manual and the installation guide.

## READ AND SAVE THESE INSTRUCTIONS

### IMPORTANT SAFETY INSTRUCTIONS

**BEFORE INSTALLING OR USING THIS  
UNIT READ ALL INSTRUCTIONS AND  
CAUTIONARY MARKINGS IN THIS  
MANUAL AND THE INSTALLATION GUIDE**

### WARNING

**TO REDUCE THE RISK OF FIRE, ELECTRIC  
SHOCK, OR INJURY TO PERSONS,  
OBSERVE THE FOLLOWING:**

1. This unit is not intended for use by persons (including children) with reduced physical, sensory or reasoning capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the unit by a person responsible for their safety.

2. Do not allow the hand dryer to be used for any purpose other than drying hands. Use this unit only in the manner intended by the manufacturer. If you have questions, contact the manufacturer.
3. Before servicing, switch the power off at the service panel. Ensure the switch is locked to prevent the power from being switched on accidentally. If the means of switching off the power cannot be locked, securely fasten a prominent warning device, such as a tag, to the service panel.
4. Children should be supervised to ensure that they do not play with the unit.
5. To avoid contact with water from the user's hands, do not install the unit above any electrical equipment.
6. Do not use any jetwash equipment for cleaning on or near this unit.

**DO NOT USE ANY JETWASH EQUIPMENT FOR CLEANING ON OR NEAR THIS UNIT.**

## **WARNING**

**TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT USE THIS APPLIANCE WITH ANY SOLID-STATE SPEED CONTROL DEVICE**

## **CAUTION**

Your hand dryer should be located indoors. Operating temperature range 0°C (32°F) to 40°C (104°F). To reduce the risk of fire or electric shock, do not expose the internal mechanisms/components of this unit to moisture.

## LOOKING AFTER YOUR HAND DRYER

### HOW TO USE

1. Insert your hands and the hand dryer will start automatically, creating sheets of air to scrape water from your hands.
2. Move your hands up and down slowly through the air.

### TROUBLESHOOTING GUIDE

Problem	Action
The hand dryer fails to start.	Check fuse/circuit breaker is working and that the power supply is connected. Must be performed by a qualified electrician. If a safe method of switching is available, turn the unit on and off. If a safe method is not available, a qualified electrician must perform this task.
The hand dryer sometimes cuts out when in use but resumes operation after a period of time.	Check the air inlet is clean and free of dust. If the air inlet is dusty or dirty simply remove the dust or debris with a soft cloth.
The dry time of the hand dryer has increased.	Inspect the inlet grille for dust and remove. Inspect filter and change if required.
The air flow from the hand dryer has decreased.	Inspect the inlet grille for dust and remove. Inspect filter and change if required.

If you have any further questions please contact the Dyson Helpline.

### USE IN FOOD PREPARATION AREAS

This hand dryer is certified by HACCP International for use in washrooms and food preparation environments, if it is installed at least 2.5 metres from uncovered food.

This hand dryer is suitable for use in food preparation areas. However to use a PC-ABS model in food handling areas two rubber front fascia plugs must be installed. These are different from the plugs received with the unit.

If you are a food manufacturing, processing or catering unit, please contact the Dyson Helpline on the number on the back cover. You will receive a fascia plug pack, which includes the rubber plugs and instructions for fitting.

If you are installing this hand dryer in a food handling or food manufacturing environment, please contact the Dyson Helpline for the specialist installation guide that supports this.

## CLEANING

The hand dryer should be cleaned daily. Follow these 3 simple steps to ensure the machine performs to its best and remains hygienic. Using the wrong cleaning method or product may invalidate your guarantee.

1. Wipe with a mild sanitising solution then rinse with water.
2. Clean the air inlet on the base **REGULARLY**.
3. Clean the floor beneath and around the machine.

This may be required more regularly in high use areas.

### GENERAL ADVICE

**Contains silver ion antimicrobial technology to preserve the surface and prevent degradation caused by microbial growth.**

**All cleaning chemicals should be used exactly as indicated by the manufacturer's instructions (including appropriate dilution).**

If a cleaning product is left on the machine for too long, a film will form. This may reduce the effectiveness of the anti-microbial surfaces.

Any chemicals intended for use should first be tested on an inconspicuous area to confirm suitability.

Aside from cleaning chemicals, care should be taken to avoid any harmful fluids from coming into contact with the product, in particular oils and alcohol-based products.

### CHEMICAL GUIDELINES

Many professional cleaning chemicals can be used. The following are some that are harmful to the unit and should not be used. **Use of these will invalidate your warranty.**

**Do no use:**

Alcohol-acid mixes

Alcohol

Solvent/oil-based products

Quarternary ammonium

Alkali-bleach mixes

Foaming ingredients

Bleach or abrasive cleaners

**Do not pressure wash**

## WATER GUIDELINES

This hand dryer has an IPX5 certification.

While it is safe for your hand dryer to be washed with water, it is not protected against high pressure water jets. Use of high pressure washers can force water inside the casing. **Water damage caused by incorrect cleaning will invalidate your guarantee.**

## FILTER MAINTENANCE

Regularly check the air inlet at the base of the hand dryer to ensure that it is free from dust and debris. Simply wiping the inlet with a soft cloth should be sufficient.

If required for high usage environments, a Dyson filter change kit provides everything needed to change your machine's HEPA filter on site. Contact the Dyson Helpline on the number on the back cover of this manual for more information.

Filter cleaning or replacement can be carried out by carefully following the instructions given in the filter change kit. If in any doubt, consult a qualified electrician or contact the Dyson Helpline for support or a service call.

## SERVICING

If your hand dryer needs servicing, please call the Dyson Helpline. Also visit the website at [www.dysonairblade.com](http://www.dysonairblade.com)

## DISPOSAL INFORMATION

Dyson products are made from high grade recyclable materials. Please dispose of this product responsibly and recycle where possible.

## PLEASE REGISTER AS A DYSON AIRBLADE MK2 HAND DRYER OWNER

To help us ensure you receive prompt and efficient service, please register your unit at [www.dysonairblade.com](http://www.dysonairblade.com)

This will register your guarantee, confirm ownership of your Dyson unit in the event of an insurance loss, and enable us to contact you if necessary. You will need your serial number, which is on the rating plate on the base of your unit, on a registration sheet in the box and also on an information sticker on the front of the unit when it is unpacked.

Please ensure all instructions and guidance in this operating manual and the installation guide are adhered to or your guarantee may be invalidated.

## YOUR GUARANTEE

**Terms and conditions of the Dyson 5 year parts and 1 year labour guarantee.**

If you have registered your unit online, your guarantee will start from the date of purchase. Please retain your proof of purchase. If you do not have your proof of purchase, your guarantee will start 90 days after the date of manufacture, according to Dyson's records.

Where this unit is sold within the EU, this guarantee will only be valid (i) if the unit is installed and used in the country in which it was sold or (ii), if the unit is installed and used in Austria, Belgium, France, Germany, Ireland, Italy, Netherlands, Spain or the United Kingdom and the same model as this unit is sold at the same voltage rating in the relevant country.

Where this appliance is sold outside of the EU, this guarantee will only be valid if the appliance is used in the country in which it was sold.

## WHAT IS COVERED

### 5 YEAR PARTS GUARANTEE

All factory parts of your hand dryer are guaranteed against original defects, material and workmanship for a period of 5 years from the start of your guarantee, when used in accordance with the owner's manual and installation guide.

## 1 YEAR LABOUR GUARANTEE

For 1 year from the start of your guarantee, Dyson will carry out all repairs with no labour charge. After this, standard labour charges will apply.

Please call the Dyson helpline for more information.

- Any parts which are returned and replaced by Dyson will become the property of Dyson.
- The replacement of any part of your Dyson unit under guarantee will not extend the period of guarantee.
- The guarantee provides benefits which are additional to and do not affect any statutory rights you may have as a consumer.

## WHAT IS NOT COVERED

Dyson does not guarantee the repair or replacement of a product as a result of:

- Accidental damage, faults caused by negligent use or care, unintentional or deliberate misuse, neglect, vandalism, careless operation or handling of the unit which is not in accordance with the Dyson Operating Manual.
- Use of parts not assembled or installed in accordance with the instructions of Dyson.
- Use of parts and accessories which are not genuine Dyson components.
- Faulty installation, or installation that does not precisely follow the installation instructions supplied by Dyson (except where installed by Dyson).
- Repairs or alterations carried out other than in accordance with instructions by Dyson.
- Damage from external sources such as transit, weather, electrical outages or power surges.
- Normal wear and tear (e.g. fuse, etc.).
- Damage caused by cleaning which is not in line with the instructions in this manual: for example, cleaning with chemicals or products listed as harmful to the unit.
- Damage caused by water ingress due to cleaning or treatment prohibited in this manual.
- Any electrical, flooding or structural damage, or any loss of business or revenue as a result of product failure.

If you are in any doubt as to what is covered by your guarantee, please contact Dyson (details on the back cover).

## ABOUT YOUR PRIVACY

- Your information will be held by Dyson Limited and its agents for promotional, marketing and servicing purposes.
- If your details change, if you change your mind about any of your marketing preferences or if you have any queries about how we use your information, please contact Dyson Limited.
- For more information on how we protect your privacy, please see our privacy policy on the Dyson website.





## Dyson Customer Care Helpline

UK 0800 345 7788

ROI 01 401 8300

AU 1800 426 337

NZ 0800 397 667

SG 7000 435 7546



NSF PROTOCOL P335  
HYGIENIC COMMERCIAL  
HAND DRYERS



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